RazorGage
POSITIONERS • SOFTWARE • SYSTEMS

RazorGage PC Replacement Policy and Recommendations

> **NOTE**: We recommend if you need to replace your PC, that you order it from RazorGage. Doing so ensures that you get a PC that is fully compatible including all the ports, drivers and RazorGage technical support that may be required for your configuration. If you want to purchase your own PC, bear in mind that warranty and support must come from your hardware vendor. If you purchase your own PC you must send it in to RazorGage for configuration. Cost is $250 plus shipping. If you have custom software written for use on Windows XP it will need to be updated to work on Windows 7 and later for a fee of $400.

If your machine is a RazorOptimal you <u>must</u> purchase a PC from RazorGage in order to receive technical support.

If your machine utilizes an inkjet printer, DO NOT purchase a PC with Windows 7.

If your machine has a Microlynx controller then the PC will require a serial port.

If your machine has an MDrive controller then the PC must have one USB port dedicated to the MDrive. (Keep in mind that most touch screens will also require a USB port and that you will want to have one USB port open for transferring files via USB memory stick.

The 15" & 17" monitors that shipped with earlier RazorGages will not work with Windows 8 or above.

Hard Drive: 32GB minimum
Ram: 1GB Minimum

If you select a 64 bit PC then you may need to buy a newer MDrive Communication Adapter. See picture below.

This MDrive Adapter will NOT work with 64 bit PCs

This MDrive adapter will work with 64 bit PCs.