

# Standard Warranty for RazorGage

## 12 Month Limited Warranty

Technical Services, Inc. warrants all components on the RazorGage against defects in materials and workmanship for a period of 12 months from receipt by the person or party purchasing the product from Technical Services, Inc. During the warranty period, Technical Services, Inc. will either, at its option, repair or replace products, which prove to be defective.

## 60 Month Limited Warranty on Drive Belt

Technical Services, Inc. warrants the drive belt on the RazorGage positioner against defects in materials and workmanship for a period of 60 months from receipt by the person or party purchasing the product from Technical Services, Inc. During the warranty period, Technical Services, Inc. will either, at its option, repair or replace products, which prove to be defective.

## Exclusions

The above warranty shall not apply to defects resulting from: improper or inadequate handling by the customer; improper or inadequate customer wiring; unauthorized modification or misuse; or operation outside the electrical and/or environmental specifications for the product. This includes the use of a generator for 120 VAC power.

## Limitation of Remedies

In no case will Seller be liable for any special, incidental or consequential damages based upon breach of warranty, breach of contract, negligence, strict tort or any other legal theory. Such damages include, but are not limited to, loss of profits, loss of savings or revenue, loss of use of the Products or any associated equipment, cost of capital, cost of any substitute equipment, facilities or services, down time, the claims of third parties, including customers, and injury to property. This limitation does not apply to claims for personal injury.

## Obtaining Warranty Service for 12 Month Limited Warranty

To obtain warranty service, a returned material authorization number (RMA) must be obtained from Technical Services, Inc. at (515) 232-3188 before returning product. Customer shall prepay shipping charges for products returned to Technical Services, Inc. for warranty service. If a qualifying defect is found, Technical Services will repair or replace the unit at no charge to the Customer. Technical Services, Inc. will ship the replacement part via UPS Ground at no charge. Overnight shipping can be provided at customer's expense. Technical Services will pay for shipment back to the customer after correcting the problem. If a defect is found but does not qualify for warranty service, Technical Services, Inc. will provide the customer with a quote containing a description of the service required and the cost. Upon receipt of a purchase order from the Customer, Technical Services will perform the necessary service. Customer will pay for return shipping costs. If no defects are found, the Customer will be charged a bench fee of \$250 for inspection and testing for each RazorGage returned. Customer will pay for return shipping costs. Customer shall pay all shipping charges, duties, and taxes for products returned to Technical Services, Inc. from another country.

## Warranty Limitations

Technical Services, Inc. makes no other warranty, either expressed or implied, with respect to the product. Technical Services, Inc. specifically disclaims the implied warranties of merchantability and fitness for a particular purpose. Some jurisdictions do not allow limitations on how long an implied warranty lasts, so the above limitation or exclusion may not apply to you. However, any implied warranty of merchantability or fitness is limited to the 12-month duration of this written warranty.